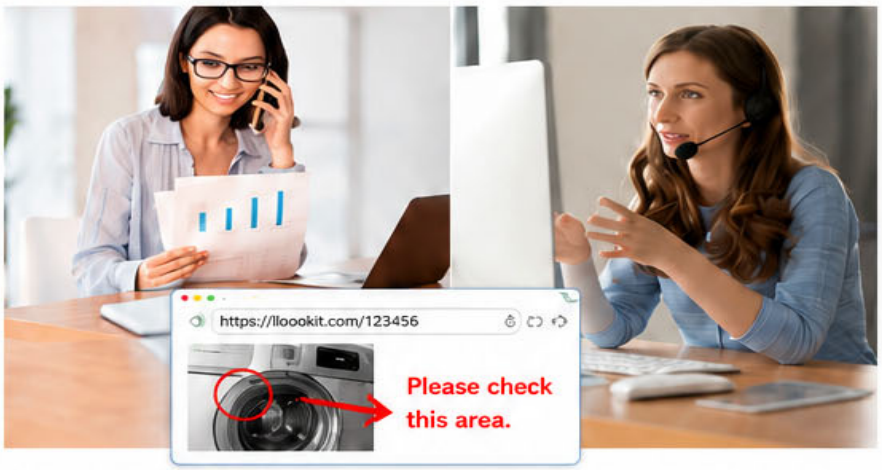
LOOOKIT

Remote Visual Assistance as a Service

See it. Understand it. Solve it. Together.

Visual communication made simple — in your browser.

- No app installation required — connect instantly
- Share what you see for clear, easy support
- Powerful features to solve any issue, smoothly



No App Required — Runs in your browser

High Security — Encrypted communication for peace of mind

Connect Instantly — QR · URL · SMS

Works on Any Device — PC · Smartphone · Tablet

Key Features

CONNECT

Multiple ways to connect and start a session instantly

- **Connect with QR Code** — Scan a QR code to connect easily
- **Connect with URL** — Click a URL to join instantly
- **Invite via Text / SMS** — Send an SMS or email invitation and join with one tap
- **Connect with Passcode** — Enter a passcode to connect securely

SEE

Share visuals and understand the situation in real time

- **Screen Sharing** — Share your screen in real time
- **Camera Sharing** — Share your camera to show the situation
- **Snapshot** — Capture a still image with one click
- **Location Sharing** — Share location and maps to identify the site

COMMUNICATE

Communicate clearly and get to the point

- **Drawing & Annotations** — Draw and highlight directly on the screen
- **Whiteboard** — Use a whiteboard to explain visually
- **File Sharing** — Share images, PDFs, and documents easily
- **Audio / Video Call** — High-quality audio and video for smooth conversations

SECURE

Enterprise-grade security and management

- **End-to-End Encryption** — Encrypted communication for maximum security
- **SaaS Cloud** — Secure, scalable cloud service
- **Session Logs** — Record and report sessions for management
- **Multi-Tenant Support** — Isolated environments and access control by organization and department

Use Cases

(Across a wide range of industries and services)

Government Services

Support for senior citizens, identity verification, and various applications

Customer Support

Streamline inquiries and improve customer satisfaction

Insurance & Finance

Explain policies, verify documents, and support contract processes

Field Support

Support for equipment and facilities in the field with real-time guidance

Disaster Response & Safety

Real-time information sharing and situation assessment

Education & Training

Online training and easy-to-understand visual explanations

Loookit connects people and the field — empowering communication to solve problems together.

Supported Platforms

Windows · macOS · iOS · Android · Chrome · Safari · Edge · Firefox

Easy-to-Deploy SaaS Service

- No installation — connect via browser
- Works across any device
- Secure and reliable API integration available

Learn More

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WAAGU

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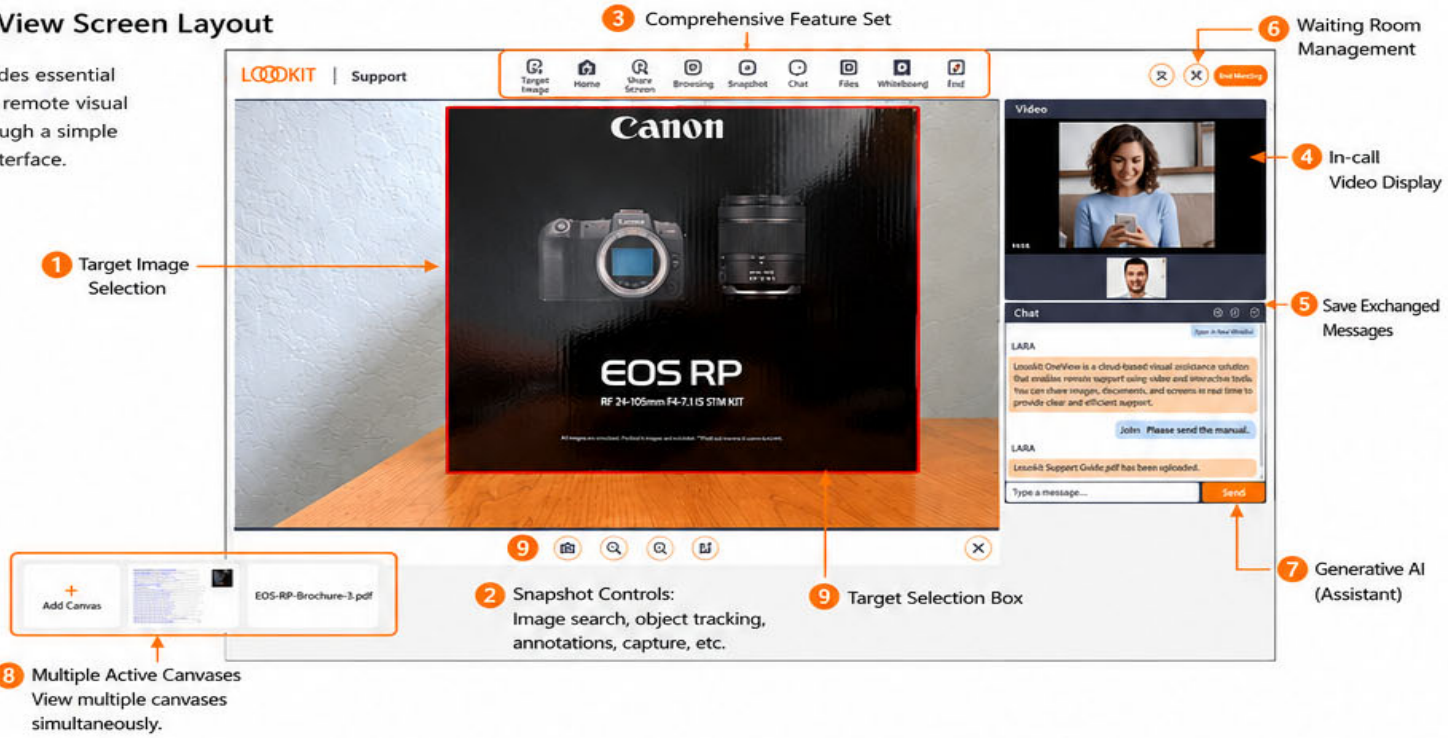
2 OneView Screen Layout

OneView provides essential capabilities for remote visual assistance through a simple and intuitive interface.



3 OneView Key Workflow

Simple 3-step workflow for seamless support.

Step 1 Select Target Image

Share camera footage, screens, documents, and more.

Step 2 AI-Powered Search

AI analyzes images and text to extract key information and search what's needed.

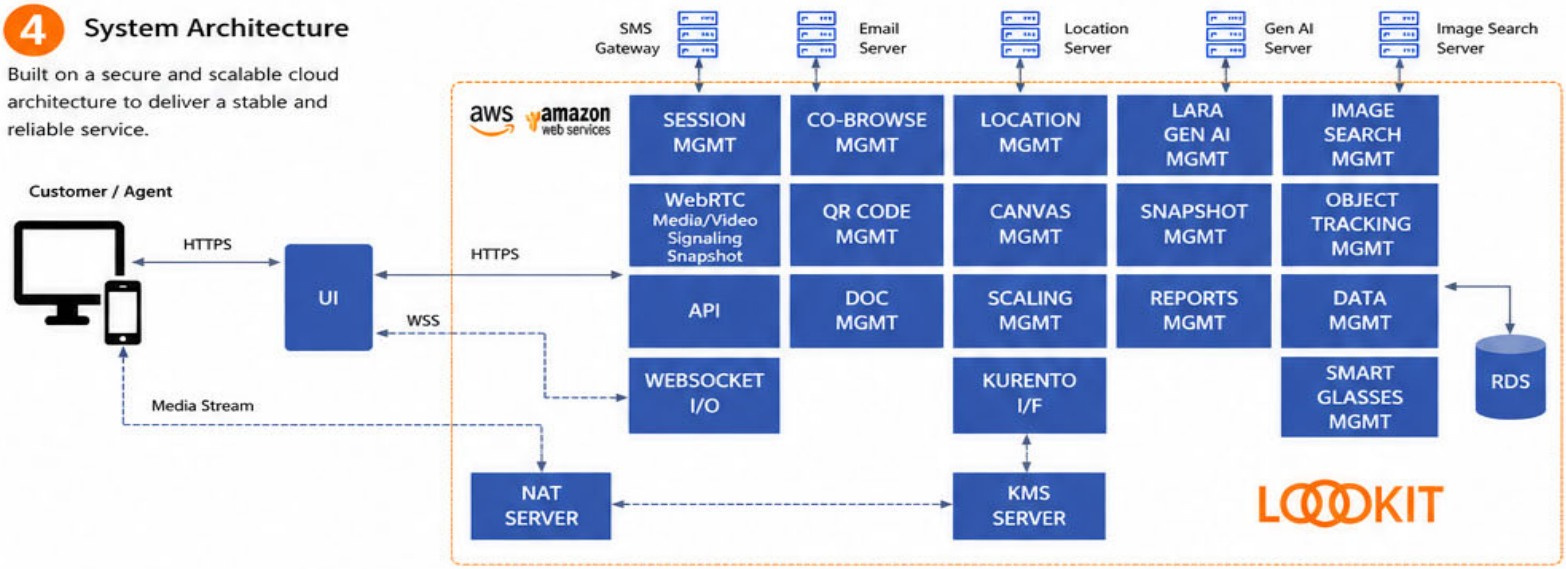
Step 3 Document Retrieval & Joint Viewing

Retrieve relevant documents and review them together in the same screen while supporting.

OneView enables you to see, explain, and solve issues together—in real time.

4 System Architecture

Built on a secure and scalable cloud architecture to deliver a stable and reliable service.



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